

Questions and Answers, Part 1 – Workers’ Compensation Claims Administrative Services

Date: March 4, 2015

Project Number: 502461-102000

County: Statewide

Project Description: Provide professional services and qualified personnel to assist with workers’ compensation claims administration, managed care and network services - Statewide.

Dates Published in Clarion Ledger: February 11th and 18th, 2015

From: Scot Ehr Gott, P.E. – MDOT Director of Consultant Services

Question #1: Can we get a copy of loss runs showing historical activity?

Answer: The available financial historical activity for fiscal years 2012, 2013, 2014 is as follows:

	INDEMNITY	No.Claims Incurred	MEDICAL	No.Claims Incurred
2012	\$1,086,814.00	75	\$2,057,906.00	403
2013	\$1,387,111.35	69	\$2,124,713.29	317
2014	\$1,542,666.07	58	\$2,354,524.07	203

Question #2: How many and what type of takeover claims will we have?

Answer: As of January 31, 2015, the following takeover claims existed:

Indemnity Claims: 266

Medical Only Claims: 48

Question #3: Can we get a copy of the current contract for this service?

Answer: This contract may be viewed on Mississippi’s transparency website at the link indicated below. The contract was executed with Corvel Enterprise Comp., Inc.

<http://www.transparency.mississippi.gov/>

Question #4: Who handles indemnity claims?

Answer: MDOT's in-house adjusters administer indemnity claims. However, the selected consultant will be responsible for those tasks in the scope of work that apply to all claims.

Question #5: When do we get the indemnity claims for maintenance handling?

Answer: This may be discussed during negotiations with the selected consultant.

Question #6: What is the current process for transfer of the handling to us?

Answer: This process may be discussed during negotiations with the selected consultant.

Question #7: Does MDOT expect a flat fee for all services or can the fees for bill review, utilization review, MSA's be expressed as a rate per transaction?

Answer: Per the RFP, the Consultant shall not submit any cost or price information with their Proposals. Once the most qualified consultant is selected by the MDOT, costs will be negotiated at a later date.

Question #8: If all services need to be included in a flat rate, we'll need to have estimated number and type of transactions. (i.e. number of bills to be reviewed annually, number of UR, number of MSAs filed, etc...)

Answer: Per the RFP, the Consultant shall not submit any cost or price information with their Proposals. Once the most qualified consultant is selected by the MDOT, costs will be negotiated at a later date.

Question #9: Is it possible to obtain a historical bill review file showing transactions including PPO?

Answer: Bill review files are not maintained by MDOT.

Question #10: Does the County currently pay for EDI transmissions? Medical and Claims or both? If so, what are the fees?

Answer: The County is not involved in MDOT's workers' compensation program. MDOT is a Self-Insured State Agency. Refer to the contract located on the MS Transparency website for current fee information.

Question #11: Who is the current managed care provider and what are their current fees?

Answer: Corvel Enterprise Comp., Inc. is the current managed care provider. Refer to the contract located on the MS Transparency website for current fee information.

Question #12: What was the number of case management assignments (broken down by field and telephonic) for the last 3 years broken down by year? How many cases remain open as of January 31, 2015? What are the current fees associated with them?

Answer: (1) CASE MANAGEMENT ASSIGNMENTS

	Field	Telephonic	Task
2012	23	1	13
2013	18	0	22
2014	45	1	39

(2) Open Assignments as of January 31, 2015

31	1	10
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(3) Refer to the contract located on the MS Transparency website for current fee information.

Question #13: Who is the current bill review provider and what are their current fees?

Answer: Corvel Enterprise Comp., Inc. is the current bill review provider. Refer to the contract located on the MS Transparency website for current fee information.

Question #14: How many bills have been processed through the current bill review process broken down by year for the last 3 years?

Answer: 2012- 6198
2013- 6058
2014- 6367

Question #15: What is the name of the current RMIS system? Are their fees associated with access to the system? If so what are the current fees?

Answer: Refer to the contract located on the MS Transparency website for current fee information.

Question #16: Who is the current TPA and what are their current fees?

Answer: Refer to the contract located on the MS Transparency website for current fee information.

Question #17: How many Medical- Only (Non Indemnity) claims has MDOT experienced during the last 3 years broken down by year?

Answer: 2012- 403
 2013- 317
 2014- 203

Question #18: How many Indemnity claims has MDOT experienced during the last 3 years broken down by year?

Answer: 2012- 75
 2013- 69
 2014- 58

Question #19: Does the County currently pay for MMSEA transmissions?

Answer: The County is not involved in MDOT's workers' compensation program. MDOT is a Self-Insured State Agency. Refer to the contract located on the MS Transparency website for current fee information.

Question #20: How many outpatient precertifications have been performed in the last 3 years and what were the fees associated with them?

Answer: 2012 2013 2014
 451 344 382

Refer to the contract located on the MS Transparency website for current fee information.

Question #21: How many inpatient precertifications have been performed in the last 3 years broken down by year and what were the fees associated with them?

Answer: 2012 2013 2014
 21 7 6

Refer to the contract located on the MS Transparency website for current fee information.

Question #22: How many second level reviews were performed in the past 3 years broken down by year and what were the fees associated with them?

Answer: We do not have this information.

Question #23: How many peer reviews were performed in the past 3 years broken down by year and what were the fees associated with them?

Answer:	2012	2013	2014
	38	24	17

Refer to the contract located on the MS Transparency website for current fee information.

Question #24: How many appeals were performed in the past 3 years broken down by year and what were the fees associated with them?

Answer:	2012	2013	2014
	5	3	5

Refer to the contract located on the MS Transparency website for current fee information.

Question #25: Do you have a Pharmacy Benefit Management preferred provider? If so, who? What are their current fees?

Answer: MDOT currently utilizes Corvel Enterprise Comp., Inc. as our provider for our Pharmacy Program. Refer to the contract located on the MS Transparency website for current fee information.

Question #26: What Private Investigation firm is currently being utilized by MDOT?

Answer: This service is contracted out on an as needed basis. No one firm is currently being utilized.

Question #27: Will MDOT agree to allow the TPA to image all incoming correspondence? If yes, will MDOT entertain a review of the destruction policy of the TPA awarded the contract?

Answer: Yes, pursuant to governing laws.

Question #28: Who is the current Excess Carrier?

Answer: MDOT is not required to purchase, carry or maintain excess coverage.

Question #29: Will the MDOT Lost Time Staff adjusters need access to a claims system to handle the lost time claims?

Answer: All MDOT adjusters will need access to the claims system.